

NOTE:

1. The device is working on **IE 6.0 SP2 and IE 7.0 only**, not support IE 8.0 or other browser.
Before you upgrade the new firmware, please make sure the IE version is suitable.
2. If you upgrade firmware from V3.05.05 or earlier, please remember to use “IP Utility 3.5.14” after you upgrade the firmware
3. If you upgrade firmware from V3.06.13 and after, please upgrade firmware to v3.09.14 and don't need to use Profile Loader afterwards.

*** If you are not sure if you need Profile Loader, and if you see an error message similar to below picture, please use camera profile loader to upload the profile.*



Click [Here](#) to download the **IP Utility 3.5.20 & Firmware V3.09.14**